

Accessibility at Strawberry Field

Strawberry Field is proud to be a leading accessible visitor attraction in the UK. We are committed to creating an inclusive environment where everyone can enjoy their visit comfortably, independently, and with confidence.

An inclusive experience for all visitors

Across our visitor attraction, we have put a wide range of accessibility features in place to support people with different access needs. Our aim is to remove barriers wherever possible and ensure that all visitors feel welcome, respected and supported.

Planning your visit

If you are planning a visit to Strawberry Field and require additional support or adjustments, we encourage you to review the accessibility features available below. Our team is always happy to help you plan a visit that works for you.

To see a Visual Story of Strawberry Field, [take a look here](#). This tells you what to expect when you arrive.

Help us improve

We are continually working to improve accessibility at Strawberry Field. If you experience any accessibility barriers during your visit, or if you have suggestions on how we can do better, we would love to hear from you.

Contact us:

- Phone: 0151 252 6130
- Email: info@strawberryfieldliverpool.com

Parking at Strawberry Field

We have parking spaces available at Strawberry Field, including a number of accessible parking spaces that are conveniently placed towards our main entrance.

- Designated parking within 50 metres of the main entrance.
- Drop-off point with dropped curbs for guests immediately outside the main entrance.

Wheelchair Access

Strawberry Field is wheelchair accessible with a clear pathway and exhibits at comfort level.

The Strawberry Field bandstand is wheelchair accessible via a door at the rear, which is locked for safety reasons. If you would like to access the bandstand, please get in touch prior to your visit or let a member of staff know upon your arrival.

Changing Places and accessible toilets

Strawberry Field is one of the first UK attractions to offer Changing Places facilities. Changing Places toilets are designed to provide more space and equipment than a conventional wheelchair-accessible toilet and aim to meet the needs of people of all ages who need help dealing with their intimate hygiene.

In addition, we have two accessible toilet facilities on the ground floor and one accessible toilet on the lower ground floor. There is a wide cubicle in each standard toilet facility on the ground floor.

We have a stoma-friendly facility on the ground floor.

Autism and Learning Disabilities

- Care with our use of language on text boards.
- Our media guides have a 3.5mm jack input. Visitors are welcome to use their own headphones to access the media guide.
- Sensory items and ear defenders are available at reception on request.

Visually Impaired

- Bookable pre-arranged tours guided by a trained staff member complete with media guides. Please email info@strawberryfieldliverpool.com to arrange.
- Exhibition designed to avoid collision points and to accommodate cane detection.
- Colour between floor and wall.
- Tactile elements.

Hearing Impaired

- A captioned version of all videos on the media guide
- BSL guided tours by appointment. Please email info@strawberryfieldliverpool.com to arrange.

Languages

The beauty of our exhibition is that we can share the tour with numerous people around the globe regardless of language. We are pleased to offer a number of different languages in our media guide including Brazilian Portuguese, French, Mandarin and Spanish.

Assistance Dogs

We welcome assistance dogs on site.

Lift

We have a lift available on site.

Sensory items

We have sensory fidget toys, fidget muffs and ear defenders available at our reception desk. Please ask a member of staff if you would like to use one.

Projections and visual sensitivity

Please note, our visitor experience has multiple screens and some projections. Please be aware of the potential effects on people with visual sensitivity, epilepsy or migraines.

AccessAble

An independent review of Strawberry Field's accessible features is available on [AccessAble](#).



Accessible marketing

Strawberry Field uses accessible design in marketing materials and has large print formats of information available. We are currently reviewing our marketing activities to ensure everyone is able to access all our materials.

Visual Story

To see a Visual Story of Strawberry Field, [take a look here](#). This tells you what to expect when you arrive.